

Text Giving Terms & Conditions

1. Telco Together Foundation Premium SMS (PSMS) Text Giving is open to users who are connected to the Telstra and Vodafone mobile digital networks with SMS compatible mobile digital phones in Australia and a service enabled for Premium SMS.
2. Donations are made via Premium SMS, and may not be available from all services.
3. To make a donation to Telco Together Foundation through Text Giving, text the promoted keyword from your mobile handset to 1997 6484 prior to 7 January 2020.
4. Persons under 18 years of age must have bill payer's, parent or guardian permission to donate.
5. Your carrier will charge you \$5.00 for any PSMS text message you send to the Service. This is a once off charge per SMS. This is not an ongoing charge.
6. Telco Together Foundation may keep you updated by phone and will always give you the chance to opt-out of communications. However, if you would rather not receive such information, please phone our Helpline 1800 088 110.
7. You must ensure that all care is taken when sending messages to the PSMS services. It is your responsibility to ensure that you SMS the correct number and provide the correct information to donate. Telco Together Foundation and the PSMS service provider will not be liable for costs incurred, responses received or any other consequences of user error.
8. If for any reason the Service is not capable of running as planned, including infection by computer virus, bugs, tampering, unauthorised intervention, fraud, technical failures or any other causes beyond the control of Telco Together Foundation which corrupt or affect the administration security, fairness, integrity or proper conduct of the Service, then Telco Together Foundation may suspend or end the Service.
9. All PSMS entries are deemed to be received at the time of receipt into the Service database NOT time of transmission by the donor.
10. Telco Together Foundation is not responsible for any error, omission, interruption, deletion, defect in operation or transmission, communications line failure, theft, destruction or unauthorised access to, or alteration of responses occurring in relation to the conduct of the Service. Additionally, Telco Together Foundation accepts no responsibility for any PSMS text message not received by Telco Together Foundation or delays in the delivery of the PSMS text message due to technical disruptions or for any other reason including, without limitation, any failure or delay by a carriage service provider in delivery of any PSMS text message sent by you in relation to the Service.
11. You must not send any defamatory, obscene, offensive or otherwise illegal text message to the Telco Together Foundation PSMS Text Giving Service.
12. The charges for all PSMS Services will appear on your mobile telephone bill, or usage history. All queries relating to mobile telephone bills should be directed to your mobile phone carrier.
13. By donating via Text Giving, you consent to Telco Together Foundation collecting your personal information for the purpose of conducting this Campaign and promoting the Charity. This information may be disclosed to a third party as a result of donating, including Ansible Pty Ltd for the purpose of conducting the PSMS Text Giving Service and measuring its success.
14. Please refer to the donor [Frequently Asked Questions](#) or for further enquiries, feedback, or to unsubscribe from marketing, please contact the Helpline 1800 088 110.